Welcome Michael

Your booking is now confirmed Booking Reference: LOV4016505U

Use this reference to log into Manage My Booking where you can easily:

- Make payments and amend your payment schedule
- View and print all your documents
- Make changes to your booking, such as upgrading your room type
- Add extras, such as transfers, baggage and airport parking
- Update your contact details
- Cancel your booking

Contained in this document is a summary of your booking made in accordance with our <u>Terms and Conditions</u> and all the required information to make your holiday run smoothly

- Price & Payment Summary

- Hotel Voucher

- Flight Summary

Your contact details

Michael Taylor 01594546941 mike@miketaylor.org.uk



Please keep your LOV reference number safe.

You will need your booking reference to log into Manage My Booking and access information about your booking. Please keep your booking reference secure and do not share it with third parties.

Your Financial Protection

When you book an ATOL protected flight or flight inclusive holiday through loveholidays you will receive an ATOL Certificate.

This lists what is financially protected, where you can get information on what this means for you and who to contact if you need to make a claim.

Any Questions?

If you have any general queries please refer to our <u>Frequently</u> <u>Asked Questions</u> page.

loveholidays acts as an agent in respect of all bookings made on our website or by telephone. For all bookings, your contract will be with the applicable Service Provider of your chosen Travel Service (who may be the principal or the agent of the principal) and loveholidays acts only as an agent on their behalf, except where we state to the contrary in the <u>Terms and Conditions</u>. When you book certain flights or a package holiday with loveholidays.com, you can trust you are fully protected under the ATOL scheme. You will receive an ATOL Certificate confirming what is ATOL protected, where you can get information on what this means for you and who to contact if things go wrong. Please see our terms and conditions for more information, or for more

information about financial protection and the ATOL scheme, please check <u>ATOL Protection</u>.

Payment & Price Summary

Flight Price:	£295.18
Hotel Price:	£242.78
ATOL Fee:	£5.00
Total Price:	£542.96
Amount Paid:	£542.96
Total Outstanding:	£0.00

Important Passport and Visa Information:

It is your responsibility to ensure that you understand and meet the passport and visa entry requirements for the destination that you are travelling to. In order to help you understand the requirements we recommend you visit the <u>Foreign Travel Advice</u> section of the Foreign & Commonwealth Office website prior to travelling abroad to check general visa, passport, health and safety information. It is advised that you always travel with a minimum of six months left on your passport. This is particularly important when travelling to countries outside the EU, for example Egypt and Turkey.

BREXIT: The UK government is recommending that travellers going to the EU after 31 January 2020 have a minimum of six months left on their passport and is also advising that any extra months which have been added to a 10-year passport will not be valid. This applies to adult and child passports travelling to countries in the Schengen area, find a full list here.

The Passport Office has released a toolkit and customer Q&A to help make customers aware about passport validity changes in the event that the UK leaves the EU without a deal on 31 October 2019, <u>passport checker</u> tool.

You can find more information relating to Passport and Visa requirements on our <u>Frequently Asked Questions</u> page.

Flight Summary

Your flights have been booked for you with Jet2.

Outbound Flights (Jet2 LS1677)

London Stansted (STN) to Zakinthos (ZTH)

Michael Taylor

Fiona Taylor

06:30, 13 Oct 2022 arriving 12:00 local time

Airline Ref: 3E72GR

Airline Ref: 3E72GR

Basic Fare Rules

Jet2: This airline is non-refundable.

Please note - if you need to amend your flight, you must contact the airline directly and then inform us of the change.

Check In Information

Online check-in can be done from 28 days and up to 5 hours before your departure.

Please print your boarding pass(es) or download the mobile boarding pass to your smartphone before you travel.

Further information concerning jet2's check in process can be found on their website: www.jet2.com/

Lead Passenger's Surname Taylor

Jet2 Booking Reference 3E72GR

Hand Baggage Allowance Please check your hand baggage allowance and dimensions with your airline prior to travel.

As agreed, we act as your agent in relation to the flight(s) listed above. The contract for your flight is with the airline directly and the airline's booking conditions and policies will apply. Please see sections 5 and 20 of our terms and conditions for further information and guidance relating to our role as your agent.

Please check the names above **match the names on your passport**, if there are any errors please visit <u>Manage My Booking</u> and click on 'Name Changes' for help and advice on how to correct this.

What happens if my airline communicates a change to my flight?

Occasionally airlines make changes to their schedules and routes and they may notify you of this change directly. Please visit <u>Manage My Booking</u> for help and advice on what to do if you receive information about a change to your flight.

It is important that you reconfirm your flight times 24 hours before departure by visiting your airline's website.

If you have booked a transfer and your flight is delayed, please contact your transfer service provider using the number listed on your transfer voucher.

Flight Summary

Your flights have been booked for you with Ryanair. **To manage your flight online**, please log onto <u>www.ryanair.com</u> using your allocated email address.

Your allocated email address is mike@aglowcactiniece.com

Inbound Flights (Ryanair FR7461)

Zakinthos (ZTH) to arriv London Stansted (STN)

Michael Taylor

Fiona Taylor

19:55, 21 Oct 2022 arriving 21:30 local time

Airline Ref: BDMMQJ

Airline Ref: BDMMQJ

Basic Fare Rules

Ryanair: This airline is non-refundable.

Please note - if you need to amend your flight, you must contact the airline directly and then inform us of the change.

Check In Information

Online check-in is available 48 hours prior to each flight, and must be done prior to arrival at the airport.

Please note: Airlines do change their policies regularly, so please check the latest requirements on their website directly. Further information concerning Ryanair's check in process can be found on their website:

www.ryanair.com/

Lead Passenger's Surname Taylor

Ryanair Booking Reference BDMMQJ

Hand Baggage Allowance

Please check your hand baggage allowance and dimensions with your airline prior to travel.

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Hotel Voucher

Service Provider: Hotel Beds SLU Service Provider Reference: 436-3326739 Lead Passenger's Surname: Taylor

Hotel: Letsos Hotel Alykanas Zante 29100 GR Telephone: 302695083760

Rooms: 1

Check-in date: 13 Oct 2022 Check-out date: 21 Oct 2022

Type: Family Room Board Basis: Bed and Breakfast Guests: 2

If you need to make changes to your hotel booking before you travel, please visit <u>Manage My Booking</u>, where you can:

- 1. Change room type
- 2. Change board basis
- 3. Change the dates of travel
- 4. Change the hotel you are staying in

What if I have a problem whilst I am at the hotel?

The quickest way to resolve an issue whilst on holiday is to speak directly to the reception and management of the hotel itself as most situations can be resolved locally. If it isn't possible to resolve the situation or issue locally then please contact our in-resort team directly on +44 1233 800490

Please note that we book our hotels through our local partners to ensure you always get the best deals at the most attractive prices. Once we secure your booking, your name may not be passed to the hotel until closer to the time of travel - so if you happen to contact your hotel in advance andd they don't recognize your booking, this is simply standard practice and not a cause for concern. For more on this, <u>click here</u>.